

Date/Time: 1.Oct. 2008 10:55

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0211	Memory TX (NONAME)	01300727760	P. 8	OK	

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**BasicsCard
Merchant Application**

Merchant details

Note: Completion of this application does not guarantee approval to participate as a BasicsCard merchant. Centrelink will provide written notification of the outcome of this application.

1 Business name: MAPURU NGATHA

2 Trading name (if different from above):

3 ABN: NONE

4 Business physical address (multiple outlets please list Head Office): MAPURU VIA WINNELLIE
 State: NT Postcode: 0822
*Details of the address for multiple outlets are requested on page 11.

5 Postal address (for this application): PMB 62
 WINNELLIE
 State: NT Postcode: 0822

6 Name(s) of director or proprietor: JACKIE NGULUWIDI

7 Contact name for this application (if different from above):

8 Business phone number: 08 89879335

9 Business mobile number: /

10 Business fax: N/A

11 Business email: jackie-nguluwidi@yahoo.com.au



Australian Government



BasicsCard Merchant Application

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N/A.

11 Business email
jackie-nguluwidi@yahoo.com.au

Business details

12 Have you previously applied to become a BasicsCard merchant?

No Yes

If Yes, please list date of previous application

13 Does your business have EFTPOS facilities (as defined by the BasicsCard Merchant Terms and Conditions) available for use by a customer using the BasicsCard?

No Yes



If you have ticked No to the above question, you are NOT eligible to become a BasicsCard merchant until EFTPOS facilities are available.

14 Is your business currently registered with Centrelink for income management deductions or Centrepay?

No Yes - Centrepay Yes - Income management deductions

If Yes, what is your Centrelink Reference Number (CRN)

5	5	5	-					-					-	
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15 Is your business licensed under the Northern Territory Emergency Response Regime?

No Yes

If Yes, provide your FaHCSIA licence number

If No, have you previously been considered for a FaHCSIA licence?

No Yes DON'T KNOW

16 Does your business have the capability to keep transaction records and provide receipts of each BasicsCard transaction (including details of each item purchased)?

No Yes



If you have ticked No to the above question, you are NOT eligible to become a BasicsCard merchant until you have the capability.

Priority goods and services

17 Does your business provide one or more of the income management priority goods and services (as listed in the Application information on page 2)?

No Yes



If you have ticked No to the above question, you are NOT eligible to become a BasicsCard merchant.

18 What is the main activity of your business:

- | | |
|---|---|
| <input type="checkbox"/> Bakery | <input type="checkbox"/> Fruit and vegetable store |
| <input type="checkbox"/> Bookstore | <input type="checkbox"/> Hardware store |
| <input type="checkbox"/> Butcher | <input type="checkbox"/> Medical service |
| <input type="checkbox"/> Chemist/pharmacy | <input type="checkbox"/> Newsagent |
| <input type="checkbox"/> Clothes store | <input type="checkbox"/> Petrol station* |
| <input type="checkbox"/> Convenience store/corner store | <input type="checkbox"/> Second hand goods store |
| <input type="checkbox"/> Deli | <input type="checkbox"/> Shoe store |
| <input type="checkbox"/> Department store | <input checked="" type="checkbox"/> Supermarket |
| <input type="checkbox"/> Discount store | <input type="checkbox"/> Transport – bus, taxi or train |
| <input type="checkbox"/> Education outlet | |

Other:

* If your business is a petrol station, your ongoing approval will be subject to compliance with clause 5(e)(iv) in the BasicsCard Merchant Terms and Conditions.

Excluded goods and services

19 Does your business stock or provide any of the income management excluded goods and services listed below? (tick all that apply)

Alcohol Tobacco Pornography Gambling products or services No

If No, go to question 24.

20 Does the annual stock turnover of excluded goods and/or services constitute over 50% of your business?

No Yes



If you have ticked Yes to the above question, you are NOT eligible to become a BasicsCard merchant.

21 What proportion of your annual stock turnover is excluded goods and services?

0–25% 25–50%

Systems, processes, procedures and training to restrict sale of excluded goods and services

The questions below will assist in assessing your capacity to restrict the sale of excluded goods and services. If you do not have any of the options listed, please use the 'other' box at the end of each question to provide relevant information.

22 Does your business have or will your business implement electronic systems to assist in the prevention and/or identification of the sale of excluded goods, services and gift cards or vouchers, to customers using the BasicsCard? *(tick all that apply)*

No

IT system at Point of Sale (POS) that prevents the sale of excluded goods and services and gift cards/vouchers

Dedicated POS terminal for accepting BasicsCard

Electronic itemised transaction record of purchases using the BasicsCard, identifying excluded goods and services and gift cards or vouchers

Other:

SALES PERSONNEL WILL MANUALLY EXCLUDE SALE OF TOBACCO PRODUCTS FROM BASICS CARD SALES.

23 Are you prepared to implement any or all of the following processes/procedures that would assist in preventing the sale of excluded goods, services and gift cards/vouchers to customers using the BasicsCard? *(tick all that apply)*

No

Display in store a list of goods and services excluded from sale using the BasicsCard (poster to be supplied by Centrelink)

Display at the POS terminal for staff/operator, a list of goods and services excluded from sale using the BasicsCard (signage to be supplied by Centrelink)

Procedure to reverse sales of excluded goods, services and gift cards/vouchers on the BasicsCard

POS terminals accepting BasicsCard to be operated only by staff trained on the correct use of BasicsCard and preventing the sale of excluded goods, services and gift cards/vouchers

Other:

Training

24 Your business will be required to provide training on the use of BasicsCard and obligations under the BasicsCard Merchant Terms and Conditions. What staff training will be provided? *(tick all that apply)*

- Nil
- Provision of instruction to new, existing and casual staff on the correct use of the BasicsCard and preventing the sale of excluded goods, services and gift cards/vouchers
- Extensive training on BasicsCard for senior staff, including obligations under the BasicsCard Merchant Terms and Conditions
- Training to manage difficult customers who wish to use the BasicsCard to purchase excluded goods and services or gift cards/vouchers

Other:

Other information

25 Has the applicant, its directors, owners, agents or staff (in the course of their employment with you) had adverse findings made against them following an investigation by consumer groups, the Ombudsman or regulatory organisations or are they the subject of any unresolved complaints in relation to the services to be provided to mutual customers?

- No Yes

If Yes, please provide information:

Agreement to participate

26 I/we, (merchant full name or name of company)

JACKIE NGULUWIDI

(ABN)

Trading as

MAPURU NGATHA

I/we acknowledge that by signing this Application Form:

1. I/we represent that all the information I/we have given in this Application Form is correct and is not misleading and I/we have not withheld any relevant information.
2. I/we agree that, upon Centrelink notifying me that I/we have been approved as a BasicsCard merchant and upon activating my terminal to use the BasicsCard, a binding agreement is formed between Centrelink, ReD Prepaid Cards Australia Pty Ltd ABN 81 085 449 529 (ReD) and me/us on the terms set out in the BasicsCard Merchant Terms and Conditions, applicable at the date of this application and provided to me with this BasicsCard Merchant Application Form (**BasicsCard Merchant Terms and Conditions**).
3. I/we agree to be bound by, and in the case of joint applicants, agree to be jointly and severally bound by, the terms of the BasicsCard Merchant Terms and Conditions (as varied from time to time) as a Merchant.
4. I/we represent that I/we have read and understood the BasicsCard Merchant Terms and Conditions and my/our obligations as a Merchant under that document, and where necessary, I/we have obtained legal advice in relation to the terms of the BasicsCard Merchant Terms and Conditions.
5. I/we represent that I/we have full legal capacity to complete and lodge this Application Form and be bound by the BasicsCard Merchant Terms and Conditions, and have taken all action that is necessary to authorise this Application and be bound by the BasicsCard Merchant Terms and Conditions.
6. I/we represent that the BasicsCard Merchant Terms and Conditions constitutes legal, valid and binding obligations on me/us enforceable in accordance with its terms.

Privacy and consent

Your personal information is protected by law. Centrelink will use your personal information to assess your application to become a merchant for BasicsCard. The information may be used to detect or prevent fraud. Centrelink may disclose relevant information collected in this application to:

- the card transaction provider (ReD) to facilitate BasicsCard transactions and/or requirements under the BasicsCard Merchant Terms and Conditions,
- regulatory agencies such as state and territory departments of Fair Trading, Australian Competition and Consumer Commission and Australian Securities and Investments Commission,
- to the Department of Human Services, policy departments (the Department of Families, Housing, Community Services and Indigenous Affairs and the Department of Education, Employment and Workplace Relations) for the purposes of evaluation and monitoring of services provided by Centrelink, its policy departments or contracted service providers.

Centrelink can give your information to other persons, bodies or agencies without your permission in circumstances where Commonwealth legislation requires or authorises the disclosure. You can get more information from the Centrelink factsheet titled *Your Right to Privacy* from any Centrelink Office, you can call Centrelink on **1800 039 417** to request a copy or you can visit www.centrelink.gov.au

Do you authorise Centrelink to release the information contained on page 11 to ReD by email, electronically or digitally?

No Yes

Do you authorise regulatory organisations to release information to Centrelink regarding your trading activities (including business names, company names, licence details and complaints and investigations) and any other matters relevant to the application as required?

No Yes